

Expertly manage your most important resources and optimize communication between team members. Our operations solutions maximize efficiency and provide instant access to vital information.

RxTOOLKIT® provides specialized operations solutions designed to make your job easier. We facilitate the cataloging and sharing of information with maximum efficiency in a secure and searchable environment and provide distraction-free communication channels.

Our applications are intuitive, easy to navigate, and include built-in search and report features providing thorough and accurate documentation helping to ensure your compliance with governing bodies and certification standards.



RxDOCUMENT™

RxCONNECT™

Intake Optimization™

RxDOCUMENT™

A searchable and secure document management system

RxDOCUMENT™ is a **searchable** and **secure document management system** to upload and catalog your policies, procedures, and other essential documents.

RxDOCUMENT™ is easy to navigate, puts critical information at hand, and ensures your staff gets accurate up-to-date information.

Summary of Benefits:

- Easy to use, access, and update information
- Managers post, update, and schedule publishing
- Documents are categorized providing easy access
- Easily find documents with custom search terms
- Powerful search feature ensures immediate answers

FOCUS MATTERS

The **RISK** of a medication error **INCREASES 12.7%** with every interruption^[4]

Let's design
your custom
RxTOOLKIT®



RxCONNECT™

Real-time distraction free communications in a HIPAA compliant message board

RxCONNECT™ is a **secure message board** for both internal and external communications — connecting users to information and to one another in a HIPAA compliant environment.

RxCONNECT™ helps eliminate distractions, avoids busy phone lines, and provides a permanent record of communications.

RxCONNECT™ can be used for a variety of communication needs **within your location**: document drug shortages, log real-time patient updates, and promote interdepartmental communication.

RxCONNECT™ can be used for a variety of communication needs **outside of your location**: join satellite pharmacy locations, physician's offices, hospital locations, or multiple infusion center locations.

Summary of Benefits:

- Includes Smart Text phrases for one-click post/reply
- Categories and groups provide targeted messaging control
- Messages are color-coded depending on time received
- Search feature locates information quickly and efficiently
- For communication between internal or external locations
- Email messages alert users to incoming posts (optional)

INTAKE OPTIMIZATION™

Streamline and improve your scheduling efficiency to enhance communication and patient flow

Intake Optimization **streamlines the patient scheduling process**, improves efficiency, and reduces the likelihood of delays by enabling schedulers to block the appropriate amount of time for each appointment.

Information is easy to access and completely customized for your specific parameters including:

- Required time and frequency:
 - » Both per appointment and time frame for reoccurring appointment(s)
 - » Scheduling time includes: preparation, administration, and monitoring
- Specifies prerequisites to therapy
- Provides patient instructions/information
- Provides information about laboratory results necessary to begin and/or continue therapy
- Includes additional resources and links for the patient and/or clinical staff
- Customize any additional information you may require!

Distraction Free Communications are Fundamental to Successful Outcomes

Distraction free communications are fundamental to ensuring that comprehensive care is delivered efficiently and correctly; it has a direct effect on quality outcomes.

- Nurses administering medications and pharmacists and technicians dispensing medications are distracted and interrupted as often as **once every 2 minutes** ^[1-2]
- Physicians are interrupted about **once every 5 minutes** in an academic emergency department (ED) setting and once every 10 minutes in a community ED setting ^[3]
- **The RISK of any medication error INCREASES 12.7% with each interruption** ^[4]
- The risk of a harmful medication error is **doubled** when nurses are interrupted four times during a single drug administration and **tripled** when interrupted six times ^[4]

RxCONNECT™ ensures efficient, secure, and distraction free information exchange.



Optimizing the Intake Process

Planning and scheduling for Infusion Centers presents a set of unique challenges due to the wide range of treatment options, their specific requirements, and the need to provide these services within a limited time frame.

Disorganized and inefficient scheduling can lead to delayed appointments, decreased patient and staff satisfaction, and waste of scarce or expensive resources.

Effective scheduling can improve patient flow without adding costs to your practice:

- Prevent clinical staff interruptions
- Provide better quality links, resources, and supporting material for staff and patients
- Improve communication and better prepare patients by communicating treatment requirements in advance

[1] Reilly E, O'Brien V, O'Hara S, Sile B. The impact of a set of interventions to reduce interruptions and distractions to nurses during medication administration. *Qual Saf Health Care*. 2010;19:e52. [2] Silver J. Interruptions in the pharmacy: classification, root-cause, and frequency. Available at: www.ismp.org/docs/ilver_J_SHS2010.pdf. [3] Chisholm CD, Weaver CS, Whermouth L, Giles B. A task analysis of emergency physician activities in academic and community settings. *Ann Emerg Med*. 2011;58(2):117-22. [4] Westbrook JI, Woods A, Rob MI, Dunsmuir WT, Day RC. Association of interruptions with an increased risk and severity of medication administration errors. *Arch Intern Med*. 2010;170(8):663-670.